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Christiani Wassertechnik Heinrich-Heine-Straße 15 52249 Eschweiler 15. November 2005

## Vulcan 5000

Dear Sir/Madam,

Many thanks for the free trial of your device Vulcan 5000. Unfortunately I am unable to purchase the device at this time, due to financial reasons. I will nevertheless keep it in my mind to come back to you at a later date.

## In my experience:

- First of all: we have a water hardness of 24!
- There are certainly less limescale deposits on the tiling, the taps, and shower partitions as well as the in the sink, the bathtub and the shower floor (*previously everything dried up after use, but not during the trial period*
- The laundry is noticeably softer even without the use of fabric softener
- There is less residue on the crockery
- Tea and coffee do not taste any different from before
- Shampoo and soap do not foam more than before
- Our skin is no longer irritated after washing, it is no longer absolutely necessary to use cream (we have allergies)
- Contrary to your information, the kettle does not accumulate as much limescale
- There was no notable change in the water mains pipework or in the aerators, although it is admittedly a new building
- All mentioned changes occurred immediately after the installation of your device

I was skeptical before using your device as I was advised another, but have now recommended it to my friends and family.

I am happy to remain in contact with the nice lady who tried a while ago to reach me by telephone and am available for any possible queries.

Yours Sincerely,